

INPATIENT REPORT

Filter Definition

Filter	Choice(s)
Received Date	From 05/01/2007 To 05/31/2007

INPATIENT REPORT

HCAHPS Summary Information

Global DOMAIN		
Question	n	%
Global Rating Item		
Recommend this hospital		
Definitely no	3	2%
Probably no	6	4%
Probably yes	22	14%
Definitely yes	124	80%
Total	155	
Global Rating Item		
Rate hospital 0-10		
0	0	0%
1	0	0%
2	3	2%
3	3	2%
4	3	2%
5	2	1%
6	3	2%
7	9	6%
8	21	14%
9-10	111	72%
Total	155	
COMM W/ NURSES		
Never		0%
Sometimes		5%
Usually		22%
Always		73%
Nurses treat with courtesy/respect		
Never	0	0%
Sometimes	5	3%
Usually	25	16%
Always	125	81%
Total	155	
Nurses listen carefully to you		
Never	0	0%
Sometimes	10	6%
Usually	40	26%
Always	105	68%
Total	155	
Nurses expl in way you understand		
Never	0	0%
Sometimes	6	4%
Usually	39	25%
Always	110	71%
Total	155	
RESPONSE OF HOSP STAFF		
Never		3%
Sometimes		9%
Usually		22%
Always		66%

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HCAHPS Summary Information

Global DOMAIN		
Question	n	%
<u>Screening Item</u>		
Never pressed call button		
Checked	7	5%
Unchecked	148	95%
Total	155	
Call button help soon as wanted it		
Never	2	1%
Sometimes	16	11%
Usually	44	30%
Always	86	58%
Total	148	
<u>Screening Item</u>		
Need help bathroom/using bedpan		
Yes	74	50%
No	75	50%
Total	149	
Help toileting soon as you wanted		
Never	4	5%
Sometimes	5	7%
Usually	11	15%
Always	54	73%
Total	74	
COMM W/ DOCTORS		
Never		0%
Sometimes		3%
Usually		15%
Always		83%
Doctors treat with courtesy/respect		
Never	0	0%
Sometimes	2	1%
Usually	20	13%
Always	133	86%
Total	155	
Doctors listen carefully to you		
Never	0	0%
Sometimes	5	3%
Usually	23	15%
Always	126	82%
Total	154	
Doctors expl in way you understand		
Never	0	0%
Sometimes	5	3%
Usually	25	16%
Always	124	81%
Total	154	

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HCAHPS Summary Information

Global DOMAIN		
Question	n	%
HOSPITAL ENVIRONMENT		
Never		4%
Sometimes		11%
Usually		29%
Always		56%
Room and bathroom kept clean		
Never	8	5%
Sometimes	19	12%
Usually	41	27%
Always	86	56%
Total	154	
Area around room quiet at night		
Never	5	3%
Sometimes	15	10%
Usually	49	32%
Always	85	55%
Total	154	
PAIN		
Never		1%
Sometimes		6%
Usually		27%
Always		65%
<u>Screening Item</u>		
Need medicine for pain		
Yes	142	93%
No	10	7%
Total	152	
Pain well controlled		
Never	0	0%
Sometimes	10	7%
Usually	47	33%
Always	84	60%
Total	141	
Staff do everything help with pain		
Never	3	2%
Sometimes	8	6%
Usually	30	21%
Always	100	71%
Total	141	
COMM RE MED		
Never		11%
Sometimes		10%
Usually		15%
Always		64%
<u>Screening Item</u>		
Given medicine had not taken before		
Yes	97	64%
No	55	36%
Total	152	

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HCAHPS Summary Information

Global DOMAIN		
Question	n	%
Tell you what new medicine was for		
Never	2	2%
Sometimes	10	10%
Usually	9	9%
Always	77	79%
Total	98	
Staff describe medicine side effect		
Never	19	19%
Sometimes	10	10%
Usually	21	21%
Always	49	49%
Total	99	
DISCHARGE		
	No	15%
	Yes	85%
<u>Screening Item</u>		
Left hospital- destination		
Own home	141	92%
Another home	8	5%
Another facility	5	3%
Total	154	
Staff talk about help when you left		
	No	22%
	Yes	78%
	Total	148
Info re symptoms/prob to look for		
	No	9%
	Yes	91%
	Total	148
About You Item		
Rate overall health		
Excellent	52	34%
Very Good	61	39%
Good	32	21%
Fair	7	5%
Poor	3	2%
Total	155	
About You Item		
Highest grade or school completed		
<= 8th grade	1	1%
Some high school	4	3%
High school grad	29	19%
Some college	42	27%
4-yr coll. grad.	28	18%
4+ yrs college	49	32%
Total	153	

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HCAHPS Summary Information

Global DOMAIN		
Question	n	%
About You Item		
Spanish,Hispanic or Latino		
Yes	0	0%
No	0	0%
Not Span/Hisp/La	144	99%
Puerto Rican	0	0%
Mex,Mex Amer,Chi	1	1%
Cuban	0	0%
Other	1	1%
Total	146	
About You Item		
Race-White		
Yes	140	90%
No	15	10%
Total	155	
About You Item		
Race-Black or African American		
Yes	11	7%
No	144	93%
Total	155	
About You Item		
Race-Asian		
Yes	3	2%
No	152	98%
Total	155	
About You Item		
Race-Hawaiian or Pacific Islander		
Yes	0	0%
No	155	100%
Total	155	
About You Item		
Race-Ameri Indian Alaska Native		
Yes	2	1%
No	153	99%
Total	155	
About You Item		
Language mainly speak at home		
English	150	97%
Spanish	0	0%
Other	5	3%
Total	155	